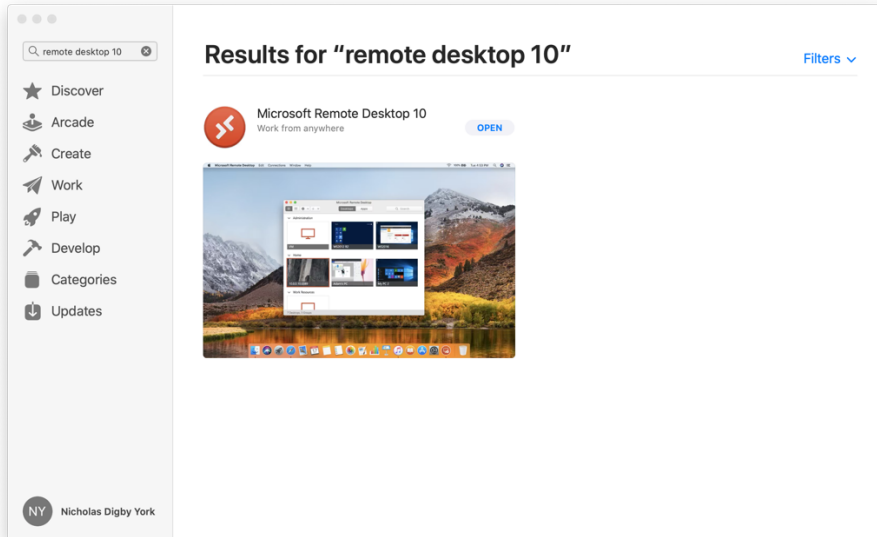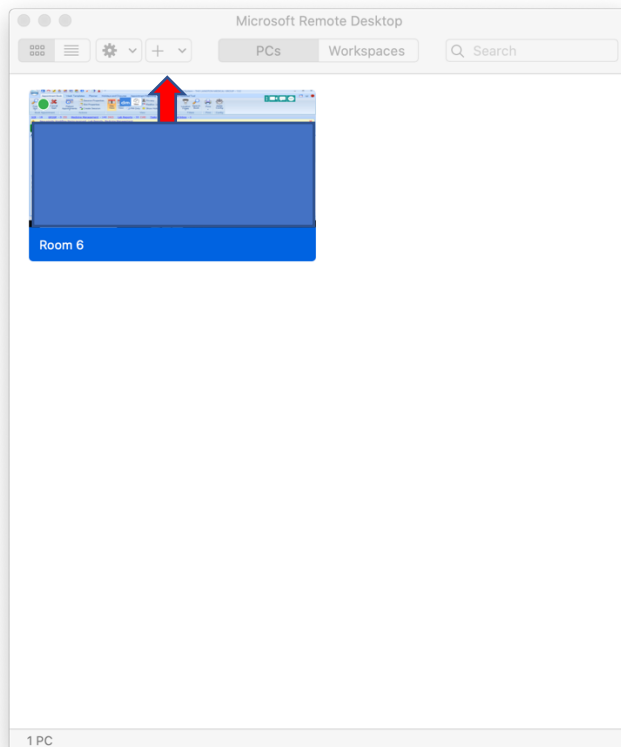# Remote working on COIN for Mac

1. You need to download the app "Microsoft Remote Desktop 10" from the Apple App Store.

2. Open Microsoft Remote desktop.

3. Click on the + button (see red arrow below) and click "Add PC"

4. In PC Name type the computer you want to access remotely. This should be the computer identifier (normally on sticker on the PC itself) which is "HIS" followed by 6 numbers eg HIS123456.

Add PC

PC name: `Host name or IP address`

User account: `Ask when required ⇅`

General	Display	Devices & Audio	Folders

Friendly name: `Optional`

Group: `Saved PCs ⇅`

Gateway: `No gateway ⇅`

☑ Bypass for local addresses

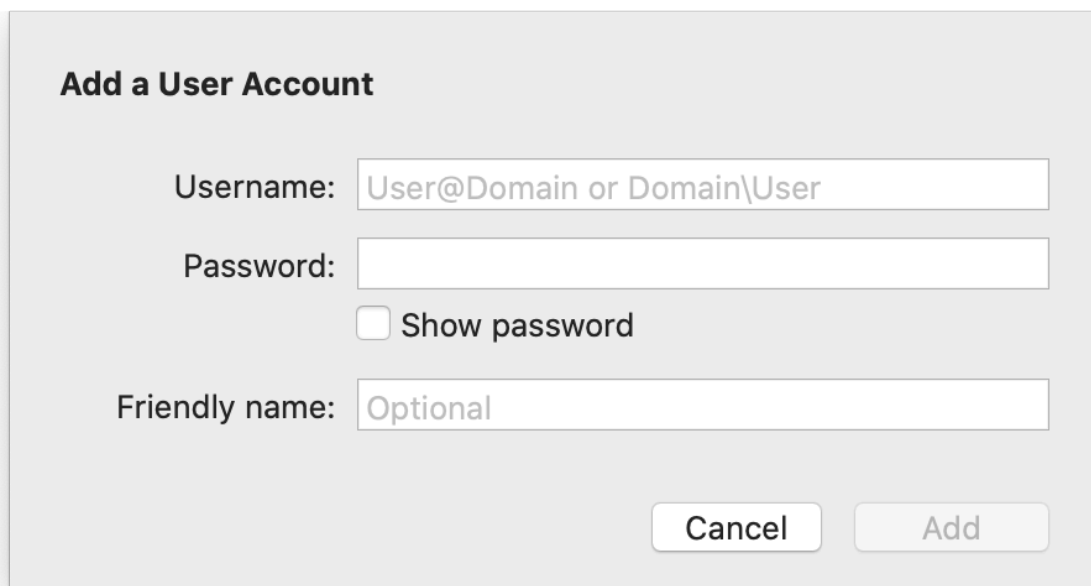☑ Reconnect if the connection is dropped
☐ Connect to an admin session
☐ Swap mouse buttons

Cancel   Add

5. Select the dropdown "User account" and choose "Add User Account" and then in username type "ns\COIN USERNAME" (replace COIN USERNAME with your actual username

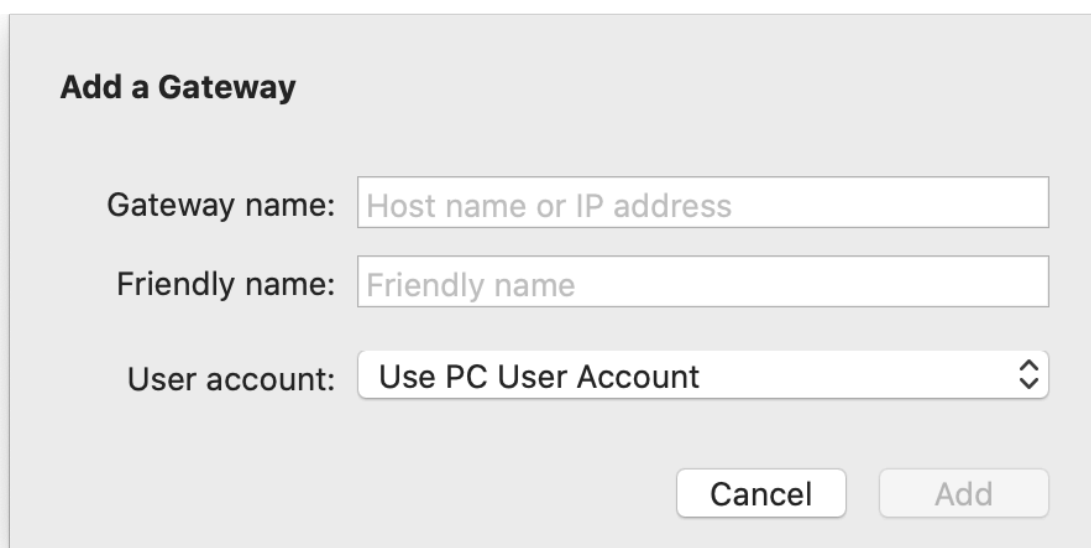you use to log into the COIN. Password is your password. Click add.

6. Then from the "Gateway" drop down menu select "Add Gateway" and you should get the menu below. In "Gateway Name" type "cloudpc.northstaffs.nhs.uk". Friendly name is optional but could be named COIN for example. Click add.

7. The screen should look something similar to below. Note I have added a "Friendly name" to identify this computer – generally most helpful to name where it is – Room x / Digby's computer / room etc so you can identify which PC you are logging on to. If you click on options such as "Devices & Audio" then you can select which devices pull through the portal such as smart cards (but note I've found smartcard connectivity really does not work very well currently this way – though is supposed to be better in the new update when released). Click "Add"

Add PC

PC name: HIS123456

User account: ns\COINUSERNAME

| General | Display | Devices & Audio | Folders |

Friendly name: Room 6

Group: Saved PCs

Gateway: cloudpc.northstaffs.nhs.uk

☑ Bypass for local addresses

☑ Reconnect if the connection is dropped
☐ Connect to an admin session
☐ Swap mouse buttons

Cancel   Add

8. You should now have a screen as below with your named computer. If you double click on the icon of the computer this should connect and log you on remotely. This is assuming your COIN account has been activated to do this and the computer you are logging into has been activated.

Microsoft Remote Desktop

PCs   Workspaces   🔍 Search

Room 6

1 PC